



Daniel P. McCoy
County Executive

Mark S. Olsen
Executive Director

Dear Family Member or Responsible Party:

Shaker Place Rehabilitation and Nursing Center has developed an Emergency Operations Plan (EOP). This plan was created to provide guidelines on how to protect the safety, health and well-being of our Residents, staff and visitors. The plan outlines specific actions that are to be taken in the event of an emergency, including how to detect, respond, recover and mitigate negative outcomes during an emergency situation. The Plan also outlines what actions are to be taken if there was a need to either evacuate or shelter in a place during an emergency.

As part of the Plan, and during regular operations, Shaker Place Rehabilitation and Nursing Center works closely with the Albany County Sheriff's Department. Our facility also maintains contracts with various vendors for such services as medical supplies, food supplies, laundry, transportation, etc. Shaker Place Rehabilitation and Nursing Center also has agreements with other health care providers where we can utilize those sites as evacuation shelters, should it become necessary to transport Residents to an off-site location.

In the event of an emergency, family members and/or their representatives will be notified as soon as possible and briefed on the situation, the facility status and the condition of their loved ones. If time and conditions do not allow us to communicate with Resident's families immediately, we may utilize the NYS Ombudsman Office, The Department of Health (state and/or local), American Red Cross and/or other methods as available to provide information on the facility / Resident's status.

Families and loved ones can also call the facility at 518-213-8700 at any time to find out more information.

Sincerely,
Executive Director

Initiated: July 2022

